

NOTICE OF PERSONAL DATA PROCESSING RELATED TO SAFETY INFORMATION

Novo Nordisk Canada Inc. is required by law to collect complaints and safety information concerning our products and whilst doing so to also protect your personal data. This Notice explains how we process (e.g. collect, use, store, and share) your personal data. We will process any personal data about you in accordance with this Notice and with applicable law.

In Novo Nordisk we collect all safety information on our products into a database. We analyze the data on a regular basis to determine if there is any new information about our products that we need to share with authorities, doctors and patients. This is all done with the purpose of securing the safety of our products and patients.

1. WHO ARE WE?

The company responsible for processing your personal data is Novo Nordisk Canada Inc. on behalf of Novo Nordisk A/S with the following addresses, respectively:

Novo Nordisk Canada Inc.
101-2476 Argentia Road
Mississauga, ON L5N 6M1
Canada

Novo Nordisk A/S
Novo Alle 1
DK-2880 Bagsvaerd
Denmark

You can always contact Novo Nordisk Canada Inc. at 1-800-465-4334 (Customer Service) or PrivacyOfficerCanada@novonordisk.com with questions or concerns about how we process your personal data.

2. HOW DO WE COLLECT PERSONAL DATA ABOUT YOU?

We get your personal data from the following sources:

- From you directly, or indirectly through our business partners
- From Health Care Professionals such as your nurse, a pharmacist or doctor
- From publicly available publications, websites, or social media posts that Novo Nordisk employees become aware of

3. WHY DO WE PROCESS YOUR PERSONAL DATA?

We process personal data about you for the following purposes:

- To report safety information to Health Canada as is required by the *Food and Drugs Act* and its regulations
- To perform a scientific evaluation of any complaint or side effect potentially related to a Novo Nordisk medicinal product
- To file side effects in our global safety database, which is regularly analyzed for overall patterns
- To assess patterns associated with complaints, including side effects

4. WHAT PERSONAL DATA DO WE PROCESS ABOUT YOU?

For the purposes described above in Section 3, we may process the following types of personal data:

- Contact information (name, address, telephone number, email address)
- Data revealing racial or ethnic origin, date of birth, age, age group, gender, country of residence
- Data and safety information concerning health and medicinal products you are using
- Previous medical history
- Other personal data that you choose to share

5. WHERE DO WE STORE YOUR PERSONAL DATA?

Novo Nordisk may transfer your personal data on servers outside of Canada.

6. WHY ARE WE ALLOWED BY LAW TO PROCESS YOUR PERSONAL DATA?

Our processing of your personal data requires a legal basis. By law, we are allowed to process your personal data described above in Section 4 based on the following legal basis:

- The processing is necessary for our compliance with the *Food and Drugs Act* and its regulations

7. HOW DO WE SHARE YOUR PERSONAL DATA?

We may share your personal data with:

- Health authorities, such as Health Canada
- Other Novo Nordisk entities (e.g. Novo Nordisk affiliates in other countries)
- Partner companies that assist our company (e.g. licence partners, consultants, IT service providers)

8. HOW LONG WILL WE KEEP YOUR PERSONAL DATA?

We will keep your personal data for as long as required by applicable law.

9. WHAT ARE YOUR RIGHTS?

In general, you have the following rights:

- You can get an overview of what personal data we have about you
- You can get a copy of your personal data in a structured, commonly used and machine-readable format
- You can update or correct your personal data stored by Novo Nordisk
- You can submit a complaint about how we process your personal data to a Data Protection Authority

Under applicable law, there may be limits on these rights depending on the specific circumstances of the processing activity. Contact us as described in Section 1 with questions or requests relating to these rights.